

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED))	ORDER DISMISSING
BY HELEN CHRISTENSEN, COLTON, SOUTH))	COMPLAINT AND CLOSING
DAKOTA, AGAINST SPRINT))	DOCKET
COMMUNICATIONS COMPANY L.P.,))	
BUSINESS OPTIONS, INC. AND CRUSADE))	CT00-089
COMMUNICATIONS REGARDING))	
UNAUTHORIZED SWITCHING OF SERVICES))	

On July 24, 2000, the Public Utilities Commission (Commission) received a complaint filed by Helen Christensen, Colton, South Dakota (Complainant), against Sprint Communications Company L.P. (Sprint) and Business Options, Inc. (Business Options) regarding unauthorized switching of services.

On July 25, 2000, the complaint was faxed to Sprint and Business Options. Pursuant to ARSD 20:10:01:09, the companies were notified that they must satisfy the complaint or file answers in writing with the Commission by August 14, 2000. On August 15, 2000, Sprint filed a Motion to Add Crusade Communications as a Party. At its September 13, 2000, meeting, the Commission considered Sprint's Motion to Add Crusade Communications as a Party. Crusade did not appear at the meeting. The Commission voted to grant the request to add Crusade Communications as a party. Commission Staff received word from the Complainant stating that the complaint against the companies had been resolved.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

On October 17, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 20th day of October, 2000.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: _____
Date: _____
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

JAMES A. BURG, Chairman

PAM NELSON, Commissioner

LASKA SCHOENFELDER, Commissioner

